



BUNULI SAFARIS LTD

Uganda: Lweza-Kigo Road

Tel: +256786985860

Email: info@bunulisafari.com - www.bunulisafari.com

TERMS & CONDITIONS;

All bookings made with Bunuli Safaris Ltd. are subject to these terms.

The price of the safari includes: Private ground transport (car and fuel in a well-modified safari vehicle that is 4x4, air-conditioned and pop-up roof), safari guide, entry cost to all parks mentioned in the itinerary, all activities mentioned (boat, and so on), all meals and accommodation and other agreed safari expenses.

Price does not include: International and domestic flights (unless special agreement), personal travel insurance, visa fees, beverages, items of personal use, and tips.

Adjustments after booking: If you want to make changes in your itinerary after booking, we will arrange for this if it is possible. Note that the dates for gorilla and chimpanzee trekking cannot be adjusted after booking.

Changes in the itinerary: In the case of unforeseen circumstances (such as road closures, bad weather, security conditions, or problems with hotels), Bunuli Safaris Ltd, reserves the right to make adjustments in the itinerary. However, you will be informed about this as soon as possible.

Payment: We will ask you for a down payment of 75% of the safari price since the trip dates are near in connection with making the booking and payment for the Gorilla trekking permit/s, Chimpanzee trekking permit/s and accommodation facilities since these have to be secured right away at the latest, one month prior to the start of the safari and they require full payment. The remaining 25% (full payment) must be done either two weeks prior to the start of your holiday through our bank account or on your arrival in Uganda to our company representative in cash in USD, EUR, GBP, or Ugandan shillings before the start of the safari. After receipt of the first down payment, Bunuli Safaris Ltd will take the necessary steps to secure bookings of items specified in the itinerary.

NB: Bookings made within one month of departure must be paid in "full" in connection to booking.



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Means of payment: Payment from abroad should be done through bank transfer to our account in Uganda. Fees for transfer are paid by the client. We accept payment in cash in at least USD, EUR, GBP, and Ugandan shillings.

During the safari: The animals in the parks are wild, so no guarantees can be given of good sightings during game drives or trekking, but rangers and our guides will do their very best to make sure you get a great experience. Bunuli Safaris Ltd reserves the right to refuse any client behaving in an unacceptable manner. "Educative- Authentic- Experiences with fun"

Vehicles: We put a lot of energy into getting cars that are in roadworthy condition. Regardless of these punctures, breakdowns, damage, or any other delay can occur due to poor road conditions that are beyond our control, and no liability can be accepted as a result.

CANCELLATIONS:

- 60 - Days to start of safari 10% charge
- 59-32 Days to start of safari 25% charge
- 31-8 Days to start of safari 50% charge
- 7-3 Days to start of safari 75% charge
- 2-0 Days to start of safari 100% charge
- Gorilla permits and domestic charters flight tickets are excluded from percentages above and are 100% nonrefundable.

Complaints: Any issues that occur during the safari should be reported immediately to the guide and we'll do our best to resolve it. If an issue has not been solved to the client's satisfaction a written complaint should be e-mailed to us no later than 30 days after finishing the safari.

Liability: Bunuli Safaris Ltd, cannot accept liability or pay compensation for unforeseen circumstances that are out of our control. This includes flight delays/cancellations, war/threat of war, riots, civil unrest, terrorist attacks, border closure, acts of the government, strikes, thefts, epidemics, road closure, natural disasters, extreme weather conditions, fire, technical/mechanical problems to transport due to bad roads and similar events beyond the company's control.



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Insurance: It is the client's responsibility to make sure that they have sufficient coverage with travel insurance.

Health: It is the responsibility of the client to ensure that proper medical precautions (immunizations and so on) have been taken.

Note: In case you have failed to travel completely, we refund all the safari funds paid, excluding fees for the mountain gorilla and chimpanzee trekking permits, because they are non-refundable by the government authorities.